Welcome

Handbook for foreign nationals living in Nantes
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<td><strong>Welcome to Nantes!</strong></td>
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<td>Nantes boasts measures for welcoming new inhabitants to Nantes. They aim to help and guide new inhabitants as they settle in.</td>
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If you would like to get a copy of the settling in handbook, map of Nantes and information about the city’s partners (tourist information, Tan public transport, etc.), please sign up by contacting your district town hall (see p. 5), reception staff in your main town hall or Allonantes.

www.nantes.fr ALLONANTES 02 40 41 9000 (English spoken)
Welcome handbook for foreign nationals living in Nantes: an active programme

Around 5,000 foreign nationals arrive in Nantes every year. This handbook focuses on welcoming and facilitating the integration of foreign nationals. It was put together in collaboration with the Nantes Committee for the Citizenship of Foreign Nationals (Conseil nantais pour la citoyenneté des étrangers, CNCE).

Welcoming new arrivals and helping them to integrate involves making information easier to access, especially for foreign nationals whose native language is not French.

At the request of the City of Nantes, a group from the Nantes Committee for the Citizenship of Foreign Nationals (CNCE) gets together at workshops to discuss these issues and suggest improvements. The group comprises a diverse range of nationalities, career paths and statuses, with the length of time spent living in Nantes varying between members.

Moulaye, 53 years’ old, originating from Mauritania.
Leila, 30 years’ old, came from Tunisia. Oni, 29 years’ old, arrived from Madagascar. Both Leila and Oni helped to draw up this handbook, albeit at different times.

“I originally came to the CNCE out of curiosity, knowing the City of Nantes took care to welcome foreign nationals,” says Leila. “We worked on it alongside a design firm. We talked a lot and discussed a lot too. The idea was to identify the needs of foreign nationals during their first year in Nantes, such as accessing housing or healthcare. At the same time, we pinpointed the institutions and associations that could cater to these needs. Ultimately, we were able to put together an assessment in the form of a chart and several information resources to implement, including this handbook.”

A step-by-step guide

Oni arrived in the group when the handbook was being put together: “I found the handbook to be very interesting. It enabled us to gain a better understanding of the variety of procedures and requirements to deal with.” Leila and Oni have the same sentiment: “We became aware of the huge difficulties experienced by some foreign nationals arriving in Nantes, especially those who do not speak French. So, seeing as though we had already been there, we wanted to guide them through the various steps as well as facilitate and clarify the various procedures.”

Leila, 30 years’ old, from Tunisia. Oni, 29 years’ old, from Madagascar.

“Dialogue citoyen”

A Handbook put together within the framework of the Nantes Committee for the Citizenship of Foreign Nationals. See p. 59
You have just arrived in Nantes. To help you get started in Nantes and facilitate your administrative procedures, there are two places for resources open to everyone.

WHERE TO GET INFORMATION?

→ THE TOWN HALL
The first port of call for completing your administrative procedures: the town hall.
The main town hall or district town halls (see map p. 64) are able to assist you with seeking information about schooling, registering for extracurricular activities, applying for free travel for jobseekers and accommodation certificates as well as registering to vote.
The town hall is a place providing important information about the district, city and events organised.
www.nantes.fr  ALLÔ NANTES 02 40 41 9000
| 1 | Mairie de Nantes | Open Monday-Friday: 8.30am-6pm; Saturdays: 9am-12pm | Tram line 2; stop: Cinquante-Otages |
| 2 | Mairie annexe Nantes Barberie | Open Monday-Friday: 9am-12.45pm and 2pm-5.30pm | Chronobus route C2; stop: La Close |
| 3 | Mairie annexe Île de Nantes | Open Monday-Friday: 9am-12.45pm and 1.45pm-5.30pm | Busway route 4; stop: Île de Nantes |
| 4 | Mairie annexe Nantes Bellevue | Open Monday-Friday: 9am-12.30pm and 2pm-5.30pm | Tram line 1; stop: Lauriers |
| 5 | Mairie annexe Nantes Bottière | Open Monday-Friday: 9am-12.45pm and 2pm-5.30pm | Tram line 1; stop: Souillarderie |
| 6 | Mairie annexe Nantes Chantenay | Open Monday-Friday: 8.30am-6pm; Saturdays: 9am-12pm | Tram line 1; stop: Égalité |
| 7 | Mairie annexe Nantes Dervallières | Open Monday-Friday: 9am-12.45pm and 2pm-5.30pm; Saturdays: 9am-12pm during school term time only | Chronobus route C3; stop: Raoul-Dufy |
| 8 | Mairie annexe Nantes Doulon | Open Monday-Friday: 8.30am-6pm; Saturdays: 9am-12pm | Tram line 1; stop: Mairie de Doulon |
| 9 | Mairie annexe Nantes Malakoff | Open Monday-Friday: 9am-12pm and 1.15pm-5.30pm | Chronobus route C3; stop: Haubans |
TOURIST INFORMATION

To find out more about Nantes and its history, visit the tourist information centre.
9 rue des États (face au Château des ducs de Bretagne), 44000 Nantes
Tel.: 0 892 464 044 – www.nantes-tourisme.com
Tram line 1; stop: Bouffay
Open daily: 10am-6pm
PRACTICAL INFORMATION

Pratik bilgiler  
Практическая информация 
Мعلومات عملية

→ EMERGENCY NUMBERS
- Mobile emergency medical service – SAMU 15
- Police 17
- Fire-fighters 18
- European emergency number 112
- Mobile emergency medical service for homeless people (emergency accommodation) – SAMU Social 115
- University hospital/regional hospital 02 40 08 33 33
- Emergency medical service – SOS Médecin 02 40 50 30 30

→ ACCESSING THE INTERNET
- Free Internet access at the City of Nantes’ libraries and multimedia libraries, see p. 56.
- Self-service Internet terminals at the Regional Information Centre for Young People (CRIJ), see p. 54.

→ OPENING A BANK ACCOUNT
You can open a bank account with any bank.
If you experience any problems, you can write to Banque de France, 14 rue Lafayette, B.P. 20725 44007 Nantes Cedex 1

If you require any information or have any questions about Nantes:  
www.nantes.fr  ALLÔNANTES 02 40 41 9000  
contact@mairie-nantes.fr
Finding help

If you come up against a problem, have any questions or you are unsure what to do or who to contact, there are several associations and organisations in Nantes that can help and guide you.

GETTING HELP WITH ADMINISTRATIVE PROCEDURES

Find out about your rights

> **Info Migrants**
Anonymous and free information service aimed at foreign nationals and professionals.
Tel.: 01 53 26 52 82

*Helpline*
*Monday to Friday: 9am-1pm and 2pm-4pm*

> **Europe Direct**
The Europe Direct information centres act as local-level platforms between inhabitants and the European Union.
www.europe.eu/europedirect

*Freephone*
*00 800 67 89 10 11 - Monday-Friday: 9am-6pm*
### For help with administrative procedures

| **14** AIDA Domiciliation et service social  
(Important: AIDA does not provide housing solutions)  
12 bis rue Fouré – 44000 Nantes  
Tel.: 02 40 13 89 24 | **Open Mondays:** 10am-12pm and 2pm-5pm;  
**Tuesdays, Wednesdays and Fridays:** 2pm-5pm.  
**Mail delivery on Mondays, Wednesdays and Fridays:** 9.30am-12pm  
**Closed Thursdays.**  
**Tram lines 2 and 3 or Chronobus route C3; stop: Hôtel Dieu** |
| --- | --- |
| **15** AMI – Accompagnement migrants intégration  
34 route de Sainte-Luce – 44300 Nantes  
Tel.: 02 40 77 52 63  
amiasso@voila.fr  
www.ami-association.blogspot.fr | **Open Monday-Friday:**  
10am-5pm  
**Bus route 11; stop: Enchanterie** |
| **16** La Cimade  
33 rue Fouré – 44000 Nantes  
Tel.: 02 51 82 75 66  
nantes@lacimade.org | **Open Mondays and Thursdays:** 5pm-7pm  
**BusWay line 4; stop: Cité des Congrès**  
**Tram lines 2 and 3; stop: Aimé-Delrue** |
| **16** GASProm – Groupement, Accueil, Service et Promotion du travailleur immigré  
24 rue Fouré – 44000 Nantes  
Tel.: 02 40 47 00 22  
gasprom@nantes.fr | **Legal reception open Mondays and Thursdays:** 5pm-7pm  
**Mail assistance reception open Mondays and Wednesdays:**  
5pm-7pm; Fridays: 6pm-8pm  
**BusWay line 4; stop: Cité des Congrès**  
**Tram lines 2 and 3; stop: Aimé-Delrue** |
| **17** LDH – La Ligue des droits de l’Homme  
Reception desk  
4 place de la Manu – 44000 Nantes  
Tel.: 02 51 86 22 39  
ldh.nantes@orange.fr  
www.ldh-france.org/section/nantes/ | **Open on 1st and 3rd Wednesday of every month:** 6pm-7pm  
**Reception desk for rights of foreign nationals open Mondays:** 6pm-7.30pm  
**Address:** 10 boulevard Stalingrad  
**Tram line 1; stop: Manufacture** |
| **18** LICRA – La Ligue Internationale Contre le Racisme et l’Antisémitisme  
25 rue Ésnoul des Châtelets – 44200 Nantes  
Tel.: 02 40 12 49 86  
licra44@gmail.com  
www.licra.org | **Reception open Mondays:** 2pm-6pm;  
**Tuesdays and Thursdays:** 9.30am-12.30pm and 2pm-5pm; Fridays: 9am-1pm.  
**Tram lines 2 and 3; stop: Pirmil** |
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<td>19</td>
<td>Le MRAP – Le Mouvement contre le racisme et pour l’amitié entre les peuples</td>
<td>11 rue du Prinquiou – 44100 Nantes</td>
<td>Tel.: 02 40 58 08 09, <a href="mailto:mrapnantes@hotmail.com">mrapnantes@hotmail.com</a>, <a href="http://www.mrapasso.fr">www.mrapasso.fr</a></td>
<td>Open Wednesdays: 2.30pm-4pm by appointment only</td>
<td>Tram line 1; stop: Egalité, 10 bis boulevard Stalingrad, 1st floor</td>
</tr>
<tr>
<td>20</td>
<td>RESF 44 – Association Réseau Éducation Sans Frontière</td>
<td>10 boulevard Stalingrad – 44000 Nantes</td>
<td><a href="mailto:ceecs44@gmail.com">ceecs44@gmail.com</a>, <a href="http://www.enfantsetrangers.hautetfort.com">www.enfantsetrangers.hautetfort.com</a></td>
<td>Reception open on 2nd and 4th Wednesday of every month from 6.30pm onwards (room B – 1st floor)</td>
<td>Tram line 1; stop: Manufacture</td>
</tr>
<tr>
<td>21</td>
<td>Le Secours catholique</td>
<td>3 rue Lorette de la Refoulaïs – 44000 Nantes</td>
<td>Tel.: 02 40 74 00 70, <a href="mailto:loireatlantique@secours-catholique.org">loireatlantique@secours-catholique.org</a>, <a href="http://www.loireatlantique.secours-catholique.org">www.loireatlantique.secours-catholique.org</a></td>
<td>Open Mondays, Tuesdays and Fridays: 9am-11pm</td>
<td>Chronobus route C1; stop: Trébuchet, Tram line 1; stop: Gare SNCF Nord, Chronobus route C1; stop: Desaix</td>
</tr>
<tr>
<td>22</td>
<td>Service diocésain de la Pastorale des migrants</td>
<td>43 rue Gaston-Turpin – 44000 Nantes</td>
<td>Tel.: 02 40 74 64 17, <a href="mailto:pastorale.migrants@nantes.cef.fr">pastorale.migrants@nantes.cef.fr</a>, <a href="http://www.migrations.catholique.fr">www.migrations.catholique.fr</a></td>
<td>Open Tuesdays: 9am-12pm and Thursdays: 2pm-5pm</td>
<td>Chronobus route C1; stop: Desaix</td>
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<td></td>
<td>Espace Simone de Beauvoir</td>
<td>25 quai de Versailles – 44000 Nantes</td>
<td>Tel.: 02 40 12 15 18, <a href="mailto:contact@espace-de-beauvoir.fr">contact@espace-de-beauvoir.fr</a></td>
<td>Open Tuesday-Friday: 12pm-6.30pm Public writer by appointment only on Thursdays: 2pm-4pm</td>
<td>Tram line 2; stop: Saint-Mihiel</td>
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More associations exist. Visit nantes.fr for more information!
## KNOWING AND EXERCISING YOUR RIGHTS

**Haklarınızı tanımanız ve hakkınızdan yararlanmanız**

**Знать свои права и уметь ими пользоваться**

**Marvelә уәчәлән ичәдәренәләр**

Make an appointment to get free, confidential advice and guidance from legal professionals, legal information, as well as assistance with your administrative procedures.

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<th>Number</th>
<th>Location</th>
<th>Address/Directions</th>
<th>Contact Information</th>
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| 23     | Maison de la Justice et du Droit de Nantes | 21 rue Charles-Roger – 44100 Nantes  
Tel.: 02 51 80 64 30 | Open Monday-Friday: 8.30am-4.30pm  
Chronobus route C3; stop: Prière  
Chronobus route C6; stop: Saint-Laurent |
| 24     | Maison de la Justice et du Droit Sud-Loire | 8 rue Jean-Baptiste Vigier – 44400 Rezé  
Tel.: 02 51 11 37 00 | Open Monday-Friday: 9am-5.30pm  
Tram lines 2 and 3; stop: Pont-Rousseau-Martyrs |
| 25     | Point d’accès au Droit de Nantes nord (La Mano) | 3 rue Eugène-Thomas  
44300 Nantes  
Tel.: 02 40 59 46 86 | Open Monday-Friday: 9am-12.30pm and 2pm-6pm  
Tram line 2 or Chronobus route C2; stop: Chêne des Anglais |
|        | ADAVI 44 – Association Départementale d’Aide aux Victimes d’Infractions | 5 boulevard Vincent Gâche  
Immeuble Sigma 2000 – 44200 Nantes  
Tel.: 02 40 89 47 07  
adavi44@wanadoo.fr  
www.adavi44.fr | Reception desk open Monday-Friday: 9am-5pm  
Helpline open Monday-Friday: 9am-6pm  
Busway line 4; stop: Île de Nantes |
### Free legal consultations

*You may be able to benefit from free legal consultations with a lawyer (means-tested)*

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<th>Address</th>
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<tr>
<td>Maison de l’Avocat</td>
<td>25 rue La Nouë Bras de Fer – 44200 Nantes Tel.: 02 40 20 48 45 <a href="http://www.barreaunantes.fr">www.barreaunantes.fr</a></td>
<td>Open Monday-Friday: 2pm-5pm</td>
<td>Tram line 1; stop: Médiathèque</td>
<td>Chronobus route C5; stop: Gare de l’État</td>
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### Job-related problems

*You can contact a trade union if you experience a problem related to your job.*

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<tr>
<td>Maison des syndicats</td>
<td>11 place de la Gare d’État – 44200 Nantes Tel.: 02 40 20 46 33</td>
<td>Open Monday-Friday: 9am-3pm</td>
<td>Tram line 1; stop: Médiathèque</td>
<td>Chronobus route C5; stop: Gare de l’État</td>
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### Discrimination

*If you experience discrimination, Défenseur des Droits is always ready to listen and provide support.*

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<th>Operating Hours</th>
<th>Tram Information</th>
<th>Chronobus Information</th>
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</thead>
<tbody>
<tr>
<td>Défenseur des droits Nantes Ouest</td>
<td>Maison de la Justice et du Droit 21 rue Charles-Roger – 44000 Nantes</td>
<td>Appointments: 02 51 80 64 30</td>
<td>Chronobus route C3; stop: Prière</td>
<td></td>
</tr>
<tr>
<td>Nantes Centre ville</td>
<td>5A rue Maurice-Duval – 44000 Nantes</td>
<td>Tel.: 02 40 08 00 34</td>
<td>Tram line 2; stop: Cinquante-Otages</td>
<td></td>
</tr>
<tr>
<td>Nantes Sud :</td>
<td>8 rue Jean Baptiste Vigier – 44400 Rezé</td>
<td>Tel.: 02 51 11 37 00</td>
<td>Tram lines 2 and 3; stop: Pont-Rousseau-Martyrs</td>
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<tr>
<td>National n°.:</td>
<td>09 69 39 00 00 (cost of a local call)</td>
<td></td>
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<td>Open Monday-Friday: 8am-8pm</td>
</tr>
<tr>
<td><a href="http://www.defenseurdesdroits.fr">www.defenseurdesdroits.fr</a></td>
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→ WOMEN SUFFERING DOMESTIC VIOLENCE
Structures assisting women suffering domestic violence.
39 19 Monday-Saturday: 8am-10pm; public holidays: 10am-8pm.

| > CIDFF – Centre d’information sur les droits des femmes et des familles |
| 5 rue Maurice-Duval – 44000 Nantes |
| Tel.: 02 40 48 13 83 |
| cidffnantes@orange.fr |
| Helpline open Monday-Thursday: 9.30am-12pm |
| Open (appointment necessary) Monday-Thursday: 2pm-5.30pm |
| Tram line 2 or Chronobus route C2; stop: Cinquante-Otages |

| > Solidarité femmes Loire-Atlantique |
| 9 rue Jeanne-d’Arc – 44000 Nantes |
| www.solidaritefemmes-la.fr |
| Women’s helpline: |
| Tel.: 02 40 12 12 40 – Monday-Friday: 9am-6pm; closed Tuesday mornings. |
| Collective receptions: Tuesdays and Thursdays: 2.30pm-5pm |
| Tram line 2 or Chronobus route C2; stop: Cinquante-Otages |

→ CHILD ABUSE
Child abuse helpline: 119 (24/7)
To report a child in danger, contact:

| > Veille Enfance en Danger 44 |
| 3 quai Ceineray – 44041 Nantes Cedex 1 |
| Tel.: 02 51 17 21 88 |
| veilleenfanceendanger44@loire-atlantique.fr |
| The service is available Monday-Friday: 9am-6pm |

→ ABUSE OF ELDERLY PEOPLE AND PEOPLE WITH DISABILITIES
Tel.: 39 77 (Open Monday-Friday: 9am-7pm)

| > ALMA 44 – Allo Maltraitance 44 |
| Hôpital Bellier |
| 41 rue Curie – 44093 Nantes Cedex 1 |
| Tel.: 02 40 710 710 |
| alma.loire-atlantique@laposte.net |
| Open Mondays and Wednesdays: 2pm-5pm |
| Tram line 1; stop: Hôpital Bellier |
### Translation

You require an official translation of your documents: the Nantes district court and main town hall have a list of sworn translators.

> **Nantes district court**  
19 quai François-Mitterrand  
44921 Nantes Cedex 9  
Tel.: 02 51 17 95 00  
Open Monday-Friday: 8.30am-5pm  
Tram line 1; stop: Médiathèque  
Chronobus route C5; stop: Gare de l’État

### Interpreting

At the request of professionals, interpreters can attend your meetings at school, the hospital or elsewhere.

> **ASAMLA – Association santé migrants Loire-Atlantique**  
51 chaussée de la Madeleine – 44000 Nantes  
Tel.: 02 40 48 51 99  
direction@asamla.org  
www.asamla.fr  
Open Monday-Friday: 9am-12pm and 2pm-4pm  
Tram lines 2 and 3; stop: Aimé-Delrue
There are several services on offer in Nantes, providing assistance on a daily basis. The first port of call for information: the CCAS in Nantes.

**CCAS – Centre communal d’action sociale de Nantes**
1 bis place Saint-Similien – 44000 Nantes
Tel.: 02 40 99 27 00
Open Monday-Friday: 8.30am-5.30pm
Tram line 2 or Chronobus route C2; stop: Cinquante-Otages
Tram line 3; stop: Jean-Jaurès

**CMS – Centres médico-sociaux**
To find your local health centre, please visit: www.loire-atlantique.fr / rubrique « nos actions – action sociale – lieux d’accueil » or contact the Loire-Atlantique departmental council on 02 40 99 10 00.
Health centres group together all of the professionals that welcome, listen to, inform and guide you.

**AIDA Domiciliation et service social**
See p. 9

**AFEP – Accueil des Familles Étrangères en situation de Précarité**
9 rue Chaptal – 44100 Nantes
Tel.: 02 28 00 04 88
afep@asbl44.com
www.asbl44.com
For non-French families with minor children in vulnerable situations and without stable accommodation. AFEP does not provide any accommodation solutions.
Open Mondays: 2pm-5pm; Tuesdays and Thursdays: 9.30am-12pm and 2pm-5pm.; Fridays: 9.30am-12pm
Tram line 1; stop: Gare maritime
GETTING INFORMATION ABOUT DISABILITIES

To get information about disabilities or take specific steps, the Departmental Centre for People with Disabilities acts as a single point of contact. Several associations may also be able to assist you.

> MDPH – Maison Départementale des Personnes Handicapées
Open Monday-Friday: 8.30am-12pm and 1.30pm-5pm
Rond-point du Forum d’Orvault
300 route de Vannes – BP 10147
44701 Orvault Cedex 1
Tel.: 08 00 40 41 44
accueil.mdph@loire-atlantique.fr
www.loire-atlantique.fr
section : « vous êtes »

> FNATH – Association des accidentés de la vie
For Romanian or Bulgarian families without housing (or without a lease in their name).
Open Mondays, Tuesdays, Thursdays and Fridays: 9.30am-12pm and 2pm-5pm.
Tram line 1; stop: Gare maritime
This association helps people with injuries, illnesses and disabilities to defend their rights and fosters their integration into society.
Open Monday-Friday: 9am-12pm and 2pm-5pm
Tram line 1; stop: Chantiers navals
Moving premises in 2013

> Permanence CHAPTAL
9, rue Chaptal – 44100 Nantes
Tel.: 02 28 00 04 60
malina@asbl44.com
www.asbl44.com
For Romanian or Bulgarian families without housing (or without a lease in their name).
Open Mondays, Tuesdays, Thursdays and Fridays: 9.30am-12pm and 2pm-5pm.
Tram line 1; stop: Porte de Sautron
This association helps people with injuries, illnesses and disabilities to defend their rights and fosters their integration into society.
Open Mondays, Tuesdays, Thursdays and Fridays: 9.30am-12pm and 2pm-5pm.
Tram line 1; stop: Porte de Sautron
Moving premises in 2013
You can also contact your nearest health centre. See p. 15.
Completing administrative procedures

Moving to and living in Nantes requires completing several administrative procedures, including residence permits and birth, marriage or death certificates. This handbook provides more information.

OBTAINING A RESIDENCY PERMIT

Oturum kağıdı elde etmek
Получить вид на жительство
الحصول على بطاقة إقامة

→ MAKING YOUR FIRST REQUEST
You hold a «visa long séjour valant titre de séjour» (VLS-TS)

27 OFII - Office Français Immigration
Intégration
93 bis rue de la Commune de 1871 – 44400 Rezé
Tel.: 02 51 72 92 51
nantes@ofii.fr
www.ofii.fr

Open Monday-Friday: 9.30am-12pm and 2pm-4.30pm
Tram line 3; stop: Balinière
→ YOU DO NOT HAVE A «VISA LONG SÉJOUR VALANT TITRE DE SÉJOUR» (VLS-TS)
but you would like to apply for a residence permit or renew a permit, change your status (private and family life, salaried employee, etc.).

28 Préfecture de Loire-Atlantique – Service des étrangers – titre de séjour
6 quai Ceineray – 44035 Nantes Cedex 1
Tel.: 02 40 41 20 20
www.loire-atlantique.pref.gouv.fr

Open Monday-Friday: 9am-12pm and 1.30pm-4.15pm; closed Tuesday and Thursday mornings
Helpline open Tuesday and Thursday mornings: 02 40 41 21 74
Tram line 2 or Chronobus route C2; stop: Cinquante-Otages

→ SEEKING ASYLUM
To become a resident and complete the initial procedures:

14 AIDA Domiciliation et service social
See p. 9

To submit your dossier:

28 Préfecture de Loire-Atlantique
Service des étrangers – Demande d’asile
6 quai Ceineray – 44035 Nantes Cedex 1
Tel.: 02 40 41 20 20
www.loire-atlantique.pref.gouv.fr

Applying for asylum:
By appointment only: Mondays, Tuesday, Wednesday and Fridays: 9am-12pm and 1.30pm-4.15pm
Tram line 2 or Chronobus route C2; stop: Cinquante-Otages
→ FOR STUDENTS, SCIENTISTS AND RESEARCHERS

51 MEIF – La Maison des Échanges Internationaux et de la Francophonie
See p. 54

MEIF is a central reception desk for international students: information, assistance with administrative procedures, guidance, integration and linguistic support.

29 Association Chercheurs Étrangers à Nantes
8 rue Charles-Perrault – 44000 Nantes
Tel.: 02 53 46 21 73
maisondeschercheursetrangers@univ-nantes.fr
www.nantes-chercheur.org

Open Monday-Thursday: 9.30am-12pm and 2pm-4.30pm; Fridays: 9.30am-12pm
Tram lines 2 and 3 or Chronobus route C3; stop: Hôtel Dieu

→ 10-YEAR RESIDENT PERMIT, PERMANENT RESIDENT PERMIT – EU BLUE CARD, “COMPÉTENCES ET TALENTS” CARD

28 Préfecture de Loire-Atlantique – Service des étrangers – titre de séjour
See p. 19

→ MINORS (UNDER 18) TRAVEL DOCUMENTS FOR FOREIGN MINORS (DCEM)/IDENTITY DOCUMENT OF THE FRENCH REPUBLIC (TIR)/TRAVEL DOCUMENTS

28 Préfecture de Loire-Atlantique – Service des étrangers – titre de séjour
See p. 19
HAVING YOUR FAMILY JOIN YOU

Ailesini getirmek
Пригласить свою семью
إحضار العائلة

→ LIVING TOGETHER AS A FAMILY

**Family reunification**
To find out all of the information and understand the steps involved in having your family join you (spouses and children) in France, contact:

**27 OFII – Office Français Immigration Intégration**
See p. 18

**Family reunification (spouses and children)**
The family reunification procedure is aimed at refugees and beneficiaries of subsidiary protection. For more information, please write to the French Ministry of the Interior.

> Ministère de l’intérieur
Direction de l’Immigration
Sous-direction des visas
Bureau des familles de réfugiés
11 rue de la Maison-Blanche – BP 43605
44036 Nantes Cedex 1
www.immigration.gouv.fr

**Dependent ascendants**
To have a dependent ascendant join you, you are required to apply to the French consulate or embassy in the home country.

→ PLAYING HOST TO FOREIGN NATIONALS (3-MONTH ACCOMMODATION CERTIFICATE)
You would like to play host to one or more foreign nationals from outside the European Union for a period of under three months. Please get in touch with your town hall to find out what you need to do.
See the section about your town hall p. 5
You would like to apply for French citizenship. French citizenship can be attributed at birth or acquired providing that certain conditions are met.

**By naturalisation.**
Submission of naturalisation applications by decree: Tuesday mornings (applicant must be present).
Tel.: 02 40 41 23 32 – 02 40 41 23 40

- For spouses of French citizens.
Application for citizenship on the basis of marriage: Thursday mornings.
Tel.: 02 40 41 22 37 – 02 40 41 48 99
Tram line 2 or Chronobus route C2; stop: Cinquante-Otages

**MINORS (UNDER 18)**

Open Monday-Friday: 8.30am-5pm
Tram line 1; stop: Médiathèque
Chronobus route C5; stop: Gare de l’état
CIVIL STATUS: BIRTH, MARRIAGE, DEATH

Nüfus : doğum, evlilik, ölüm
Вопросы гражданского состояния: рождение, брак, смерть
الحالة المدنية: الولادة، الزواج، الوفاة

All life events – birth, marriage and death – should be registered at the town hall. They are subject to a certificate.

→ BIRTH: INFORMATION AND REGISTRATION OF BIRTH

Births are registered at the main town hall or at the Chantenay and Doulon town hall. See p. 5.

Important
- When your child is born in Nantes, you have 3 days to register the birth at the civil registry, in line with the French civil code (code civil). Failure to meet this requirement will result in you going to court.
- If you are a foreign national, you should register the birth of your child with the authorities in your home country. You may be requested to present a sworn statement when registering the birth. Contact your town hall for more information.
→ **MARRIAGE**
In order to get married, report a marriage performed abroad or for any other information, contact the main town hall. See p. 5.

Depending on your situation, the town hall can provide you with a sworn interpreter from the court of appeal free of charge for the wedding ceremony.

→ **CIVIL PARTNERSHIP**
You should request for your civil partnership to be registered by the magistrates’ court in your place of residence or by a notary.

→ **DIVORCE**
In the event of divorce, you should seek legal advice from a lawyer. Contact the Maison de la justice et du droit or the Ordre des avocats for more information. See p. 12.

→ **DEATH**
- If the death occurred in Nantes, you should submit your declaration to the civil registry.
- If the death occurred abroad, you should contact the French Ministry of Foreign Affairs.

**In writing:**
> Ministère des affaires étrangères
11 rue de la Maison-Blanche
44941 Nantes Cedex 9

**Online:**
www.diplomatie.gouv.fr

If you need to contact your embassy to obtain a birth, marriage or death certificate, their contact details can be found at: www.diplomatie.gouv.fr – “entrer en France” section. At the bottom of the page, follow the link “Voir la liste des sites internet des postes diplomatiques et consulaires…”
Like all citizens, you should declare your income each year at the tax collection office. You are required to register with the tax collection office right from the first year.

> Centre des Impôts
2 rue du Général-Margueritte
44000 Nantes
Tel.: 02 51 12 80 80
www.impots.gouv.fr

Open Monday-Friday: 8.30am-12pm and 1.30pm-4pm
Tram line 2; stop: Motte Rouge
Chronobus route C6; stop: Cambronne

Tax department (national):
Helpline: 0 810 46 76 87
Open Monday-Friday: 8am-10pm;
Saturdays: 9am-7pm.

If you require any information or have any questions about Nantes:
www.nantes.fr ALLONANTES 02 40 41 9000
contact@mairie-nantes.fr
Finding housing is a primary concern for foreign nationals arriving in Nantes. There are several solutions available for becoming a resident as well as finding social and temporary housing.

WHERE TO GET INFORMATION?

Nereden bilgi alınır?  
Где получить информацию?  
أين الإستعلام

> Service Logement – Ville de Nantes  
5 rue Vasco-de-Gama – 44000 Nantes  
Tel.: 02 40 41 63 45 et 02 40 41 94 51  
www.nantes.fr  
Open daily from 8.30am-5pm  
Tram lines 2 and 3; stop: Aimé-Delrue  
BusWay route 4; stop: Cité des Congrès

> ADIL – Agence départementale d’information sur le logement  
Adil provides legal, financial and tax advice on all housing-related issues.  
6 rue de l’Arche-Sèche – 44000 Nantes  
Tel.: 02 40 89 30 15  
www.adil44.fr  
Open Monday-Friday: 9am-12.30pm and 1.30pm-5pm  
Closed Tuesdays mornings  
Free consultations with legal experts by appointment only.  
Tram lines 2 and 3; stop: Place du Cirque
**BECOMING A RESIDENT**

İkamet tayini  
Получить адрес  
محل المراسلة

Becoming a resident means having a postal address. This is necessary for completing all the administrative procedures.

| **26** CCAS – Centre communal d’action sociale  
| Voir p. 15 |
| **14** AIDA Domiciliation et service social  
| See p. 9 |
| > Maison d’accueil de jour ANEF-FERRER  
| 2 rue Francisco Ferrer – 44000 Nantes  
| Tel.: 02 40 29 21 00  
| maj@anef-ferrer.fr  
| www.anef-ferrer.fr  
| Mail delivery on Mondays, Wednesdays and Fridays: 9.30am-12pm  
| Open Monday-Friday: 9.30am-12.30pm  
| Tram line 1; stop: Moutonnerie |
| > GASprom  
| See p. 9  
| Mail assistance reception open Mondays and Wednesdays: 5pm-7pm; Fridays: 6pm-8pm |
FINDING SOMEWHERE TO LIVE (SOCIAL, PRIVATE OR TEMPORARY HOUSING)

Konut bulmak (sosyal konut, özel veya geçici)
Найти жилье (социальное, частное или временное жилье)
إيجاد مسكن (سكن إجتماعي، خاص أو مؤقت)

→ SOCIAL HOUSING
You are looking for social housing: contact the Espace habitat social, which centralises all applications.

> Espace habitat social
6 rue Sainte-Catherine – 44000 Nantes
Tel.: 02 40 89 94 50
contact.ehs@adil44.fr
www.adil44.fr

Open Monday-Friday: 9am-12.30pm and 1.30pm-5pm.
Closed Tuesdays mornings
All tram lines; stop: Commerce

Conditions for applications to be assessed
- Be registered on the social housing application list: applications are sent directly to all of the social housing organisations.
- Be in a legal situation in the local area.
- Submit the last two tax notices.
Applications are assessed by social housing organisations who then decide on the allocation of accommodation.
→ PRIVATE HOUSING
To find private housing, you can check local newspaper advertisements or contact estate agencies.

→ TEMPORARY HOUSING
Depending on your situation and age, there are several temporary housing solutions available.

<table>
<thead>
<tr>
<th>Young people aged between 18 and 30: accommodation for young workers</th>
</tr>
</thead>
</table>
| > **Edit de Nantes**  
  7 rue de Gigant – 44100 Nantes  
  Tel.: 02 40 73 41 56 – www.edit-nantes.fr  
  *Open daily: 9am-12.30pm and 2pm-6pm.*  
  *Chronobus routes C1 and C3; stop: Edit de Nantes* |
| > **Adelis**  
  All information and searches are done via their website: www.locstudio.fr |

<table>
<thead>
<tr>
<th>Employees, people travelling for work-related reasons</th>
</tr>
</thead>
</table>
| > **Résidétapes**  
  4 rue Konrad-Adenauer – 44200 Nantes  
  Tel.: 02 28 08 93 69 – www.residetapes.fr  
  *Open Monday-Friday: 9am-6pm*  
  *BusWay route 4; stop: Tripode* |

<table>
<thead>
<tr>
<th>People experiencing temporary housing-related issues</th>
</tr>
</thead>
</table>
| > **Adoma**  
  28 avenue José-Maria-de-Hérédia,  
  44300 Nantes  
  Tel.: 02 40 76 22 51 – www.adoma.fr  
  *Open Mondays and Fridays: 10am-12pm; Tuesdays and Thursdays: 2pm-5pm*  
  *Chronobus route C2; stop: Pont du Cens* |
GETTING FINANCIAL ASSISTANCE

Malî yardım almak
Получить финансовое пособие
الحصول على مساعدات مالية

When accessing housing you may be entitled to financial or social assistance depending on your means and the size of your family.

→ HOUSING ASSISTANCE

CAF – Caisse d’allocations familiales
22 rue de Malville – 44937 Nantes Cedex 9
Tel.: 08 10 25 44 10
www.caf.fr

Open Monday-Friday: 8am-4pm
Tram line 3; stop: Longchamp

→ SOLIDARITY FUNDS FOR HOUSING
The solidarity funds for housing (FSL) scheme is intended to help households with modest income to rent housing or keep them in their housing.
More information can be obtained from your nearest Centre médico-social (see p. 15) or contact the Loire-Atlantique departmental council on 02 40 99 10 00.

→ LOCAPASS
Locapass is an initiative that assists people with their housing deposit.
Contact your housing organisation or employer for more information.
www.actionlogement.fr
Access to healthcare

Gain access to medical consultations, nursing care, social support, social security and more. You can find information, assistance, aid and care facilities by contacting associations and institutions in Nantes.

RECEPTION, INFORMATION, PREVENTION

Danışma, bilgi, önleyici tedbir
Прием, информация, профилактика
إستقبال، إستعلام، وقاية

> PASS – Permanence d’accès aux soins de santé
The Jean-Guillon consultation (Pass) provides medical and social support.
CHU de Nantes
Bâtiment le Tourville, 1er étage
5 rue Yves-Bocquien – 44093 Nantes Cedex 1
Tel.: 02 40 08 42 16
pass-regionale@chu-nantes.fr
www.chu-nantes.fr

Open (no appointment necessary):
1.45pm-5pm
Tram lines 2 and 3; stop: Aimé-Delrue

This handbook is available in several languages. Make sure you get a copy.
### NANTES-BASED DOCTORS

You are free to choose your own doctor. They will be the one who will primarily monitor your health and health record. You will find a list of GPs in the local telephone directory of businesses or online at www.pagesjaunes.fr

<table>
<thead>
<tr>
<th>Médecins du Monde</th>
<th>Medical reception open Mondays and Thursdays: 2pm-5pm Tram lines 2 and 3; stop: Hôtel Dieu BusWay route 4; stop: Cité des Congrès</th>
</tr>
</thead>
<tbody>
<tr>
<td>33 rue Fouré – 44000 Nantes Tel.: 02 40 47 36 99 <a href="mailto:pays-de-la-loire@medecinsdumonde.net">pays-de-la-loire@medecinsdumonde.net</a> <a href="http://www.medecinsdumonde.org">www.medecinsdumonde.org</a></td>
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<th>&gt; Centre d’examen et de santé de Nantes For health checks, please telephone the Centre d’examen et de santé in Nantes</th>
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### LIFE-THREATENING EMERGENCY?

- **European emergency number** 112
- **Mobile emergency medical service - SAMU** 15
- **Firefighters** 18

### SOCIAL SECURITY

**Sosyal güvenlik**  
**Социальное обеспечение**  
**الحماية الاجتماعية**

To know your rights, be reimbursed for your health care expenses and have access to social security, you should contact a health insurance organisation.

**GENERAL SCHEME**

Caisse primaire d’assurance maladie - C.P.A.M  
9 rue Gaëtan-Rondeau – 44958 Nantes Cedex 9  
Tel.: 3646 – www.ameli.fr
<table>
<thead>
<tr>
<th>Reception desks for the general public</th>
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<tbody>
<tr>
<td><strong>33</strong> CPAM – Accueil Beaulieu</td>
</tr>
<tr>
<td>9 rue Gaëtan-Rondeau – 44000 Nantes</td>
</tr>
<tr>
<td>Open Monday-Friday: 8am-5.30pm</td>
</tr>
<tr>
<td>Chronobus route C5; stop: Conservatoire</td>
</tr>
<tr>
<td><strong>34</strong> CPAM - Accueil centre-ville</td>
</tr>
<tr>
<td>2 place de Bretagne – 44000 Nantes</td>
</tr>
<tr>
<td>Open Monday-Friday: 8am-5pm</td>
</tr>
<tr>
<td>Tram line 3; stop: Bretagne</td>
</tr>
<tr>
<td><strong>35</strong> Permanence d’accueil CPAM</td>
</tr>
<tr>
<td>Quartier La Boissière</td>
</tr>
<tr>
<td>16 rue Paul-Claudel – 44300 Nantes</td>
</tr>
<tr>
<td>Open Tuesdays, Thursdays and Fridays:</td>
</tr>
<tr>
<td>9am-12.30pm and 2pm-4.30pm</td>
</tr>
<tr>
<td>Tram line 2; stop: Boissière</td>
</tr>
<tr>
<td><strong>36</strong> Permanence d’accueil CPAM</td>
</tr>
<tr>
<td>Quartier Les Dervallières</td>
</tr>
<tr>
<td>21 rue Charles-Roger – 44100 Nantes</td>
</tr>
<tr>
<td>Open Tuesdays, Wednesdays and Thursdays:</td>
</tr>
<tr>
<td>9am-12.30pm and 2pm-4.30pm</td>
</tr>
<tr>
<td>Chronobus route C3; stop: Raoul-Dufy</td>
</tr>
</tbody>
</table>

**→ AGRICULTURAL SCHEME**
Covers agricultural-sector employees and non-salaried workers

| MSA – Mutualité Sociale Agricole       |
| 2 impasse de l’Espéranto               |
| 44800 Saint-Herblain                   |
| Tel.: 02 40 41 39 39                   |
| www.msa44-85.fr                        |
| Open Monday-Friday: 8am-5pm            |
| Bus route 90; stop: Porte de Sautron   |

**→ INDEPENDENT WORKER SCHEME**
Covers independent workers

| RSI – Régime Social des Indépendants   |
| 11 bis bd Alexandre-Millerand          |
| 44952 Nantes Cedex 9                   |
| Tel.: 02 72 01 27 27                   |
| www.rsi.fr/paysdelaloire               |
| Postal address: RSI Pays-de-la-Loire   |
| 44952 Nantes Cedex 9                   |
| Reception desk open Mondays, Tuesdays,|
| Thursdays and Fridays: 8.30am-12.30pm  |
| Helpline open Monday-Friday: 8.30am-5pm|
| BusWay route 4; stop: Beaulieu         |
| Chronobus route C5; stop: Conservatoire|
Whether you need to attend a meeting, go shopping, see friends or run an errand in and around Nantes, there are plenty of well organised public transport solutions on offer. If you would sooner hire a car, make sure you look into it properly, as you may be required to change your driving licence for a French one.

GETTING ABOUT IN NANTES

> To find out everything about tram lines as well as bus and BusWay routes:
Allo Tan: 02 40 444 444 (open Monday-Friday: 6.45am-9.30pm)
www.tan.fr
> To purchase tickets, get information about timetables, routes, traffic and more:

**Commerce**: Open Monday-Friday: 8am-7pm; Saturdays: 9.30am-5.30pm.

**Pirmil**: Open Monday-Friday: 8am-7pm; Saturdays: 9.30am-12.30pm and 1.30pm-5.30pm.

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**Self-service bikes and cars**

The City of Nantes is developing a range of self-service bikes and cars so that everyone can enjoy the city in pleasant and safe conditions.

---

**Bicloo**
Tel.: 01 30 79 33 44
www.bicloo.nantesmetropole.fr

A network of bikes for hire on a daily, weekly or monthly basis, available 24/7.

**Ville à vélo**
Tel.: 02 51 84 94 51
www.velos-nantes.fr

Nantes Gestion Équipement hires standard or electric bikes on a daily, weekly, monthly or yearly basis.

**Marguerite**
Gare SNCF sud reception desk
www.imarguerite.com
Tel.: 02 40 58 44 14

Marguerite is a self-service car available 24/7. Car-sharing is another option worth considering for getting about in and around Nantes.
Sales desk open Monday-Friday: 9am-6.30am; Saturdays: 9am-1pm.

**Allo Taxis**
Tel.: 02 40 69 22 22

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**Carte Tempo**

Carte Tempo is a free TAN + TER travel card for people who earn below the national minimum wage, live in a commune within the Nantes conurbation and meet certain conditions. The travel card is issued by the town hall in the commune in which they live.
For more information: www.nantes.fr **ALL ON NANTES** 02 40 41 9000 or section «My first days in Nantes» p. 4
Destineo
To work out the best route for getting from A to B in the Pays-de-la-Loire region (bus, train, car, tram, etc.): www.destineo.fr

GETTING ABOUT OUTSIDE NANTES

Nantes dışında yolculuk etmek
Транспорт вне территории Нанта
التنقل خارج نانت

→ GETTING ABOUT BY TRAIN
Gare SNCF
Tel.: 36 35
www.voyages-sncf.com
Desk opening times:
Monday-Friday: 4.30am-12.30am
Saturdays: 5.30am-12.30am
Sundays and public holidays: 6am-12.30am

| > Gare Nord entrance | Tram line 1; stop: Gare SNCF |
| 27 boulevard Stalingrad – 44000 Nantes |

| > Gare Sud entrance | Chronobus routes C3 and C5; stops: Gare SNCF Sud |
| Rue de Lourmel – 44000 Nantes |
→ GETTING ABOUT BY CAR

For your journeys around the Loire-Atlantique département

> **LILA**
  Allo Lila 09 69 39 40 44
  sedeplacer.loire-atlantique.fr
  Online tickets: http://boutique.tan.fr

Timetables: www.loire-atlantique.fr
“au quotidien/transport” section

For your journeys around France and Europe

> **Gare routière Baco**
  Allée de la Maison-Rouge – 44000 Nantes
  Tel.: 0 892 899 091
  nantes@vt-eurolines.eu
  www.eurolines.fr

Open Mondays, Tuesdays, Thursdays and Fridays: 9.30am-6pm
Wednesdays: 9.30am-12.30pm and 1pm-6pm
Saturdays: 9am-12.30pm and 1pm-5pm
Tram lines 2 and 3; stop: Hôtel Dieu

→ GETTING ABOUT BY CAR POOLING
Sharing a car as either a driver or passenger to a destination of your choosing: it’s easy! All you need to do is sign up at:
www.covoiturage-nantesmetropole.fr

→ GETTING ABOUT BY PLANE

> **Nantes Atlantique international airport**
  44340 Bouguenais
  Tel.: 02 40 84 80 00
  www.nantes.aeroport.fr

**TAN shuttle bus from Commerce and Gare SNCF sud,** service runs every 20 minutes.
Foreign-national children under 18
Important: foreign-national minors in France are not required to hold a residence permit. However, in order to facilitate travel outside France, they may obtain travel documentation for foreign-national minors.
For more information: Préfecture de Loire-Atlantique
6 quai Ceineray – 44000 Nantes
Tel.: 02 40 41 20 20 – www.loire-atlantique.pref.gouv.fr
Tram line 2; stop: Cinquante-Otages

OBTAINING AND EXCHANGING A DRIVING LICENCE

Ehliyetini geçmek ve değiştirmek
Сдать на водительские права и обменять их
تقنية واستبدال رخصة القيادة

To exchange your driving licence for a French licence, you should contact the Loire-Atlantique Prefecture

Visit the “permis de conduire” office with an identity document and your driving licence.
Open Monday-Friday: 8.30am-12.30pm only.
Tram line 2 or Chronobus route C2; stop: Cinquante-Otages
Having a good grasp of French is important if you are to integrate into everyday life. Be it working, training, meeting with neighbours, going shopping or registering a child at school, everything is easier when you speak the host country’s language. In Nantes, there are various options open to foreign nationals wanting to learn French, regardless of their age and situation.

WHERE TO GET INFORMATION?

Nereden bilgi alınır ?
Где получить информацию?
أين الإستعلام ؟

27 OFII – Espace formation
93 B rue de la Commune de 1871 - 44400 Rezé
Tel.: 02 51 72 92 51
nantes@ofii.fr
www.ofii.fr

Open Monday-Friday: 9.30am-12pm and 2pm-4.30pm
Tram line 3; stop: Balinière
> **Espaces Formation – Centre de Formation Continue**  
1 rue de la Petite Reine – 44100 Nantes  
Tel.: 02 40 94 99 52  
siege@espaces-formation.com  
www.espaces-formation.com  
Open Monday-Friday: 9am-12pm and 1.30pm-5.30pm  
Tram line 1; stop: Croix Bonneau  
Bus route 23; stop: Repos de chasse  
Practical information on district venues providing lessons available at: www.nantes.fr

> **Centres socioculturels Accoord**  
See p. 58  
Practical information on district venues providing lessons available at: www.nantes.fr

> **IRFFLE – Institut de Recherche et de Formation en Français Langue Etrangère**  
Université de Nantes  
Chemin de la Censive du Tertre, bâtiment Tertre-Lettres et Sciences Humaines  
Bureaux 139 et 147  
BP 81227 – 44312 Nantes Cedex 3  
Tel.: 02 40 14 10 39  
irffle@univ-nantes.fr  
www.irffle.univ-nantes.fr  
Open Monday-Friday: 10am-12pm and 1.30pm-3.30pm  
Tram line 2; stop: Facultés

> **Pôle Emploi (French job centre)**  
See p. 42

> **Your town hall**  
See p. 5

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Several associations such as GREF, ANADE, BABEL 44 and GASProm offer reading and writing, and French as a foreign language lessons. For more Nantes-related information:

www.nantes.fr  ALLONANTES 02 40 41 9000  
contact@mairie-nantes.fr
You are looking for a job or an opportunity to broaden your learning, you would like to create or take over a company or you will soon be entering retirement: various organisations are on hand to offer advice and guide you, depending on your requirements.

**FINDING A JOB OR TRAINING COURSE**

İş, eğitim aramak...
Поиск работы, курсов...
البحث عن عمل، تكوين...

→ **PÔLE EMPLOI (FRENCH JOB CENTRE)**
The address and contact details of Pôle Emploi offices vary depending on where you live.
Tel.: 3949
[www.pole-emploi.fr](http://www.pole-emploi.fr)
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Access Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Beaulieu</strong></td>
<td>16 rue Anatole de Monzie – 44200 Nantes</td>
<td>Tram line 2; stop: Mangin</td>
</tr>
<tr>
<td><strong>Nord</strong></td>
<td>50 boulevard Einstein – 44300 Nantes</td>
<td>Tram line 2; stop: Santos-Dumont</td>
</tr>
<tr>
<td><strong>Jean Moulin</strong></td>
<td>44 boulevard Jean Moulin – 44100 Nantes</td>
<td>Tram line 1; stop: Jean-Moulin</td>
</tr>
<tr>
<td><strong>Jules Verne</strong></td>
<td>192 boulevard Jules Verne – 44300 Nantes</td>
<td>Tram line 1 or Chronobus route C1; stop: Haluchère</td>
</tr>
<tr>
<td><strong>Sainte-Thérèse</strong></td>
<td>3 route de Vannes – 44100 Nantes</td>
<td>Tram line 3; stop: Alexandre-Vincent–Sainte-Thérèse</td>
</tr>
<tr>
<td><strong>Viarme</strong></td>
<td>4-6 rue d’Erlon – 44000 Nantes</td>
<td>Tram line 3; stop: Jean-Jaurès</td>
</tr>
<tr>
<td><strong>Cheviré</strong></td>
<td>27 boulevard du Bâtonnier-Cholet 44100 Nantes</td>
<td>Tram line 1; stop: Mendès-France Bellevue, then bus route 25; stop: Janvraie</td>
</tr>
<tr>
<td><strong>Est</strong></td>
<td>8 B rue de la Garde, Immeuble Érable 44300 Nantes</td>
<td>Tram line 1; stop: Haluchère</td>
</tr>
</tbody>
</table>
The Maison de l’Emploi brings together various employment assistance partners and initiatives under one roof, especially the Mission Locale for young people aged between 18 and 25. To meet needs as best as possible, a total of eight local sites have opened in the various districts.

www.me-metropole-nantaise.org

Open daily: 8.30am-12.30pm and 1.30pm-4.30pm. Closed Thursday mornings.

<table>
<thead>
<tr>
<th>Code</th>
<th>Site Name</th>
<th>Address</th>
<th>Telephone</th>
<th>Access Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>38</td>
<td>Nantes centre</td>
<td>5 rue de l’île-Mabon – 44200 Nantes</td>
<td>02 40 69 36 36</td>
<td>Tram line 1; stop: Médiathèque; Chronobus route C5; stop: République</td>
</tr>
<tr>
<td>39</td>
<td>Dervallières</td>
<td>19 rue Charles-Roger – 44100 Nantes</td>
<td>02 28 03 58 00</td>
<td>Chronobus route C3; stop: Raoul-Dufy</td>
</tr>
<tr>
<td>40</td>
<td>Nantes East</td>
<td>9 rue Augustin-Fresnel – 44300 Nantes</td>
<td>02 40 08 97 20</td>
<td>Chronobus route C1; stop: Chocolaterie; Tram line 1; stop: Pin sec</td>
</tr>
<tr>
<td>41</td>
<td>Nantes North</td>
<td>81 rue des Renards – 44300 Nantes</td>
<td>02 40 59 98 43</td>
<td>Tram line 2; stop: Santos-Dumont</td>
</tr>
<tr>
<td>42</td>
<td>Bellevue</td>
<td>46 boulevard Jean-Moulin – 44100 Nantes</td>
<td>02 51 80 41 51</td>
<td>Tram line 1; stop: Jean-Moulin</td>
</tr>
<tr>
<td>43</td>
<td>Malakoff</td>
<td>8 rue d’Angleterre – 44000 Nantes</td>
<td>02 51 72 92 10</td>
<td>Chronobus route C3; stop: Écosse</td>
</tr>
<tr>
<td>44</td>
<td>Rezé Pont-Rousseau</td>
<td>8 rue Jean-Baptiste-Vigier – 44400 Rezé</td>
<td>02 51 70 32 17</td>
<td>Tram lines 2 and 3 or Chronobus route C4; stop: Pont-Rousseau-Martyrs</td>
</tr>
<tr>
<td>45</td>
<td>Saint-Herblain - Sillon</td>
<td>5 bis avenue de l’Angevinière 44800 Saint-Herblain</td>
<td>02 40 63 55 49</td>
<td>Tram line 3; stop: Sillon de Bretagne</td>
</tr>
</tbody>
</table>
## CAP EMPLOI 44 NANTES
Cap Emploi 44 Nantes helps jobseekers with disabilities into employment.

| 1 rue Didienne – BP 40816 | Open Monday-Thursday: 9am-12pm and 2pm-5pm; Fridays: 9am-12pm and 2pm-3.30pm |
| 44008 Nantes Cedex 1 | Tram line 2; stops: Place du Cirque or Cinquante-Otages |
| Tel.: 02 40 08 66 08 | |
| contact@capemploi44nantes.org | |
| www.capemploi44.fr |

## REGIONAL TRAINING HELPLINE
The helpline for professional training and apprenticeship opportunities in the Pays-de-la-Loire region is available Monday-Thursday: 8.30am-6pm; Fridays: 8.30am-5.30pm.
You can find out about financing opportunities for professional training, the range of training opportunities on offer in the Pays-de-la-Loire region, validating job experience (VAE) and more.
Dial **0800 200 303** (freephone number from a landline) and speak with information officers to find out initial information and the contact details required to pursue your procedures.

| > Conseil Régional des Pays-de-la-Loire | Open Tuesday-Friday: 10am-6pm |
| 1 rue de la Loire – 44966 Nantes Cedex 9 | Bus route 26; stop: Hôtel de Région |
| Tel.: 02 28 20 50 00 | |
| accueil@paysdelaloi.re.fr | |
| www.paysdelaloi.re.fr |

| > CARIF-OREF – Centre d’Animation et de Ressources d’Informations sur la Formation – Observatoire Régional sur l’Emploi et la Formation | Open Monday-Friday: 9am-12.15pm and 1.45pm-5.30pm |
| 2 rue de la Loire – 2e étage – CS 66501 | Bus route 26; stop: Hôtel de Région |
| 44265 Nantes Cedex 2 | |
| Tel.: 02 40 20 21 31 | |
| info@cariforef-pdl.org | |
| www.cariforef-pdl.org | |
| www.meformer.org | |
CREATING OR TAKING OVER A COMPANY

Şirket kurmak veya devralmak
Создать или перенять предприятие
تأسيس أو إستلام شركة

> MCTE – Maison de la Création et de la Transmission d’Entreprise
8 rue Bisson – 44100 Nantes
Tel.: 02 72 56 80 01
contact@mcte-nantes.fr
www.maisoncreationtransmission.com

Open Monday-Friday: 8.30am-12.30pm and 1.30pm-6pm
Tram line 1; stop: Gare maritime

> Maison de l’Emploi
See p. 44
HAVING YOUR QUALIFICATIONS AND EXPERIENCE RECOGNISED

You obtained a qualification or practised a profession in your home country: you are required to complete certain procedures to have your qualifications and professional experience recognised in France.

> ENIC-NARIC French centre for information about recognising academic and professional qualifications
Tel.: 01 70 19 30 31
enic-naric@ciep.fr
www.ciep.fr/enic-naric.fr/

> Maison de l’Emploi
See p. 44

> Regional training helpline
See p. 45

> CARIF-OREF
See p. 45

If you require any information or have any questions about Nantes:
www.nantes.fr  ALLÔ NANTES 02 40 41 9000 contact@mairie-nantes.fr
WHAT RIGHTS DO EMPLOYEES HAVE?

Çalışanların hakları nelerdir?
Каковы права наемного работника?
ما هي حقوق الأجير؟

If you want to gain a better understanding of work structure and employee rights, the Maison des Syndicats and the Maison de l’Emploi can provide you with all of the necessary information.
Maison des Syndicats, see p. 12
Maison de l’Emploi, see p. 44

EXERCISING YOUR PENSION RIGHTS

Emeklilik haklarını aramak
Воспользоваться своими правами на пенсию
إحقق الحقوق في التقاعد

If you are soon to retire, advisers are on hand to help you take the necessary steps and exercise your pension rights.

> CARSAT des Pays-de-la-Loire – Caisse d’Assurance Retraite et Santé Au Travail
2 place de Bretagne – 44932 Nantes Cedex 9
Tel.: Dial 3960 from a landline
Dial 09 71 10 39 60 from a mobile or VoIP line
www.carsat-pl.fr

Open Monday-Friday: 8am-5pm
Tram line 3; stop: Bretagne

> ASAMLA
See p. 14

Providing information, support and interpreting.
Solidarity, education and family

Dayanışma, Eğitim ve Aile
Единство, воспитание, семья
الإجمالي، التربة، العائلة

Where can I get childcare? How can I register for a school? What childcare solutions are available to elderly parents? Whilst families may ask a multitude of such questions, there are various organisations in Nantes that can help.

FINDING SOMEONE TO LOOK AFTER YOUR CHILD

Çocuğuna bakırmak
Найти детсад или няню для своего ребенка
حضانة الطفل

Relais Accueil Petite Enfance centres provide information, advice and support to parents looking for childcare arrangements. You can register for multi-host facilities online at www.nantes.fr or by filling out a form at the Relais Accueil Petite Enfance centre in your district.
| 46 | Relais accueil petite enfance (Centre-South) | Open Mondays, Tuesdays, Thursdays and Fridays: 8.30pm-6pm; Wednesdays: 1.30pm-6pm  
Tram line 1; stop: Bouffay  
Tram line 2; stop: Cinquante-Otages  
Chronobus routes C1 and C6; stop: Hôtel de ville |
|---|---|---|
|  | 23 rue de Strasbourg – 44000 Nantes  
Tel.: 02 40 41 95 80 | |
| 47 | Relais accueil petite enfance (North) | Open Mondays: 8.30am-12.30pm and 1.30pm-7pm; Tuesdays, Wednesdays and Thursdays: 8.30am-12.30pm and 1.30pm-5.30pm; Fridays: 8.30am-12.30pm  
Chronobus route C2 or tram line 2; stop: Chêne des Anglais |
| | 37 route de la Chapelle-sur-Erdre  
44300 Nantes  
Tel.: 02 40 41 95 70 | |
| 48 | Relais accueil petite enfance (West) | Open Mondays, Tuesdays, Thursdays and Fridays: 9am-12.30pm and 1.45pm-5.30pm  
(with the possibility to receive the general public by appointment on Tuesdays until 6.30pm); Wednesdays: 9am-12.30pm  
Tram line 1; stop: Lauriers |
| | Maison des habitants et du citoyen  
place des Lauriers - 44100 Nantes  
Tel.: 02 40 41 95 82 | |
| 49 | Relais accueil petite enfance (East) | Open Mondays, Thursdays and Fridays: 8.30am-12.30pm and 1.30pm-5.30pm;  
Tuesdays: 8.30am-12.30pm and 1.30pm-7pm; Wednesdays: 8.30pm-12.30pm  
Tram line 1 or Chronobus route C1; stop: Haluchère-Batignolles |
| | 2 rue de la Petite-Baratte – 44300 Nantes  
Tel.: 02 40 41 95 75 | |

**FINDING A SCHOOL FOR YOUR CHILD**

Çocuğunuzu okula göndermek  
Записать ребенка в школу  
تدریس الطفل

For any questions related to the schooling of children aged between 3 and 11 (nursery and elementary schools).
For any questions related to the schooling of children (nursery and elementary schools, secondary school and college).

GETTING FINANCIAL ASSISTANCE

Malî yardım elde etmek
Получить финансовое пособие
الحصول على مساعدات مالية

To find out everything about assistance for families: financial assistance for housing depending on your means and the size of your family.

CAF – Caisse d’allocations familiales
See p. 30
GETTING INFORMATION ABOUT DISABILITIES

Sakatlığı hakkında bilgi almak
Получить информацию об инвалидности
الإسعال عن الإعاقة

See p. 16

GETTING INFORMATION ABOUT DISABILITIES

Yaşlı insanlara verilen hizmetler hakkında bilgi almak
Получить информацию об услугах, предоставляемых пожилым людям
الإسعال عن الخدمات الخاصة بكبار السن

To find out about the services offered to elderly people, CLIC Nantes Entour’âge is on hand to help. For questions related to rights and leisure activities, please contact the Office des Retraités et des Personnes Âgées de Nantes (ORPAN).

> CLIC – Nantes Entour’âge
10 rue Léopold-Cassegrain – 44000 Nantes
Tel.: 02 40 99 29 80
nantesentourage-clic@mairie-nantes.fr
www.nantes.fr

Open Monday-Friday: 8.30am-5.30pm
Tram line 2; stop: Cinquante-Otages
Tram line 3; stops: Jean-Jaurès or Bretagne

> ORPAN – Office des Retraités et des Personnes Âgées de Nantes
6 place du Port Communeau – 44000 Nantes
Tel.: 02 40 99 26 00
accueil@orpan.fr
www.orpan.fr

Open Monday-Friday: 9.30am-12.30pm and 1.30pm-5.30pm
Tram line 2; stop: Cinquante-Otages
3,600 international students from 140 different countries study at the University of Nantes each year. Several services are on hand to help them to integrate, including a central reception desk for international students.

WHERE TO GET INFORMATION?

Nereden bilgi alınır?  
Где получить информацию?  
أين الإستعلام?

MEIF – La Maison des Échanges Internationaux et de la Francophonie de l’Université de Nantes  
15 chaussée de la Madeleine – BP 13522  
44035 Nantes Cedex 1  
Tel.: 02 53 46 21 62  
international@univ-nantes.fr  
www.univ-nantes.fr/international

Open Monday-Friday: 9am-12pm and 1.30pm-5pm - Closed Monday mornings  
Tram lines 2 and 3; stop: Hôtel Dieu  
Central reception desk for international students: information, assistance with administrative procedures, guidance, integration and linguistic support.
<table>
<thead>
<tr>
<th><strong>CROUS – Centre Régional des Œuvres Universitaires et Scolaires</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2 boulevard Guy-Mollet – BP 52213</td>
</tr>
<tr>
<td>44322 Nantes Cedex 3</td>
</tr>
<tr>
<td>Tel.: 02 40 37 13 13 – open: 9am-1pm only</td>
</tr>
<tr>
<td><a href="http://www.crous-nantes.fr">www.crous-nantes.fr</a></td>
</tr>
<tr>
<td>Information about grants:</td>
</tr>
<tr>
<td><a href="http://www.campusfrance.org">www.campusfrance.org</a></td>
</tr>
<tr>
<td><strong>Housing for international students</strong></td>
</tr>
<tr>
<td><a href="mailto:crous.logementaee@ac-nantes.fr">crous.logementaee@ac-nantes.fr</a></td>
</tr>
</tbody>
</table>

| **Open Monday-Friday: 9am-5pm** |
| **Tram line 2; stop: Facultés**  |

<table>
<thead>
<tr>
<th><strong>&gt; CRIJ – Centre Régional Information Jeunesse</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>37 rue Saint-Léonard – 44000 Nantes</td>
</tr>
<tr>
<td>Tel.: 02 51 72 94 50</td>
</tr>
<tr>
<td><a href="mailto:crij@infos-jeunes.fr">crij@infos-jeunes.fr</a></td>
</tr>
<tr>
<td><a href="http://www.infos-jeunes.fr">www.infos-jeunes.fr</a></td>
</tr>
</tbody>
</table>

| **Open Tuesday-Friday: 2pm-5pm** |
| **Tram line 2 or Chronobus route C2; stop: Cinquante-Otages** |

<table>
<thead>
<tr>
<th><strong>&gt; Association “Autour du monde - ESN”</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Taking action for integration, fostering exchanges and promoting international mobility</td>
</tr>
<tr>
<td>13 avenue de l’Hôtel Dieu – 44000 Nantes</td>
</tr>
<tr>
<td>Tel.: 06 76 97 40 75</td>
</tr>
<tr>
<td><a href="mailto:autourdumonde.nantes@gmail.com">autourdumonde.nantes@gmail.com</a></td>
</tr>
<tr>
<td><a href="http://www.esn-nantes.org">www.esn-nantes.org</a></td>
</tr>
</tbody>
</table>

| **Tram lines 2 and 3 or Chronobus route C3; stop: Hôtel Dieu** |
| **Reception open Tuesdays: 7.30pm-9pm at the “Mr Machin” café** |
| **5 rue Saint-Léonard - 44000 Nantes** |
Playing a sport and practising a cultural or leisure activity provides a means of letting off some steam and meeting other people. Social centres and district centres offer a wide range of activities for all ages in the various districts of Nantes.

WHERE TO GET INFORMATION?

Nereden bilgi alınır?  
Где получить информацию?  
أين الإستعلام؟

→ SPORTS AND CULTURAL ASSOCIATIONS, SERVICES AND FACILITIES
See the section about your town hall p. 5
www.nantes.fr ALL•NANTES 02 40 41 9000
News and directory of associations
<table>
<thead>
<tr>
<th>Library Name</th>
<th>Address</th>
<th>Opening Hours</th>
<th>Tram Line/Stop</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jacques-Demy</td>
<td>24 quai de la Fosse</td>
<td><strong>Open Mondays, Tuesdays, Thursdays and Fridays:</strong> 12pm-7pm; Wednesdays: 10am-7pm; Saturdays: 10am-6pm.</td>
<td>Tram line 1; stop: Médiathèque</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 41 95 95</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Luce-Courville</td>
<td>1 rue Eugène-Thomas</td>
<td><strong>Open Tuesdays and Thursdays:</strong> 1.30pm-6pm; Wednesdays: 10am-6pm; Fridays: 1.30pm-7pm; Saturdays: 10am-5pm.</td>
<td>Tram line 2 or Chronobus route C2; stop: Chêne des Anglais</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 16 05 50</td>
<td>Closed Mondays.</td>
<td></td>
</tr>
<tr>
<td>Floresca-Guépin</td>
<td>15 rue de la Haluchère</td>
<td><strong>Open Tuesdays and Thursdays:</strong> 1.30pm-7pm; Wednesdays: 10am-6pm; Fridays: 1.30pm-6pm; Saturdays: 10am-5pm.</td>
<td>Closed Mondays.</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 93 41 60</td>
<td><strong>Closed Mondays.</strong></td>
<td>Tram line 1; stop: Souillarde</td>
</tr>
<tr>
<td>Lisa-Bresner</td>
<td>23 Boulevard Romanet</td>
<td><strong>Open Tuesdays and Thursdays:</strong> 1.30pm-6pm; Wednesdays: 10am-6pm; Fridays: 1.30pm-7pm; Saturdays: 10am-5pm.</td>
<td>Closed Mondays.</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 41 54 00</td>
<td><strong>Closed Mondays.</strong></td>
<td>Tram line 1; stop: Jamet</td>
</tr>
<tr>
<td>Breil Malville library</td>
<td>37 B avenue des Plantes</td>
<td><strong>Open Tuesdays:</strong> 1.30pm-7pm; Wednesdays: 10am-12pm and 1.30pm-6pm; Thursdays and Fridays: 1.30pm-7pm; Saturdays: 10am-12pm and 1.30pm-5pm.</td>
<td>Closed Mondays.</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 76 06 56</td>
<td><strong>Closed Mondays.</strong></td>
<td>Tram line 3; stop: Longchamp</td>
</tr>
<tr>
<td>Chantenay library</td>
<td>8 rue de la Constitution</td>
<td><strong>Open Tuesdays and Thursdays:</strong> 1.30pm-6pm; Wednesdays: 10am-12pm and 1.30pm-6pm; Fridays: 1.30pm-7pm; Saturdays: 10am-12pm and 1.30pm-5pm.</td>
<td>Closed Mondays.</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 46 26 96</td>
<td><strong>Closed Mondays.</strong></td>
<td>Tram line 1; stop: Égalité</td>
</tr>
<tr>
<td>La Halvêque library</td>
<td>23 rue Léon-Serpollet</td>
<td><strong>Open Tuesdays:</strong> 1.30pm-7pm; Wednesdays: 10am-12pm and 1.30pm-6pm; Thursdays and Fridays: 1.30pm-6pm; Saturdays: 10am-12pm and 1.30pm-5pm.</td>
<td>Closed Mondays.</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 50 62 64</td>
<td><strong>Closed Mondays.</strong></td>
<td>Tram line 1; stop: La Halvêque</td>
</tr>
<tr>
<td>La Manufacture library</td>
<td>6 cour Jules-Durand</td>
<td><strong>Open Tuesdays and Thursdays:</strong> 1.30pm-6pm; Wednesdays: 10am-12pm and 1.30pm-6pm; Fridays: 1.30pm-7pm; Saturdays: 10am-12pm and 1.30pm-5pm.</td>
<td>Closed Mondays.</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 41 95 65</td>
<td><strong>Closed Mondays.</strong></td>
<td>Tram line 1; stops: Manufacture or Moutonnerie</td>
</tr>
</tbody>
</table>
## DISTRICT CENTRES (MAISONS DE QUARTIER)
**ACCOORD SOCIAL AND CULTURAL CENTRES**

<table>
<thead>
<tr>
<th>#</th>
<th>Name</th>
<th>Address</th>
<th>Contact</th>
<th>Opening Hours</th>
<th>Access Information</th>
</tr>
</thead>
</table>
| 52 | Maison de quartier Madeleine | 22 rue Emile-Péhant | Tel.: 02 40 20 58 48 / 06 86 93 53 15 | Open Monday-Friday: 9.30am-12.30pm and 2pm-6pm | Chronobus route C3; stop: Monteil  
Tram lines 2 and 3; stop: Hôtel Dieu  
BusWay route 4; stop: Cité des congrès |
| 53 | Maison des Confluences | 4 place du Muguet Nantais | Tel.: 02 40 41 59 65 | Open Monday-Friday: 9.30am-12.30pm and 2pm-6pm | BusWay route 4; stop: Clos-Toreau |
| 54 | Maison de quartier Le Dix | 10 place des Garennes | Tel.: 02 40 69 34 61 / 06 08 54 70 18 | Open Monday-Friday: 9.30am-12.30pm and 2pm-6pm | Chronobus route C1; stop: Lechat  
Tram line 1; stop: Gare maritime |
<p>| 55 | Maison de quartier La Mano | 3 rue Eugène-Thomas | Tel.: 02 40 59 46 86 | Open Monday-Friday: 9am-12.30pm and 2pm-6pm | Tram line 2 or Chronobus route C2; stop: Chêne des Anglais |
| 56 | Maison des Haubans | 1 bis boulevard de Berlin | Tel.: 02 40 41 59 60 | Open Monday-Friday: 9.30am-12.15pm and 1.45pm-6pm | Chronobus route C3 or C5; stop: Haubans |
| 57 | Maison des Habitants et du Citoyen | Place des Lauriers, Bellevue | Tel.: 02 40 41 62 00 | Open Monday-Friday: 9am-12.30pm and 1.45pm-5.30pm | Tram line 1; stop: Lauriers |
| 58 | Maison de quartier Bottière | 1 rue Germaine-Tillon | Tel.: 02 40 41 58 20 | Open Monday-Friday: 9.30am-12.30pm and 2pm-6pm | Tram line 1; stop: Souillarderie |
| 59 | Maison de quartier de Doulon | 1 rue de la Basse-Chênaie | Tel.: 02 40 50 60 40 | Open Mondays and Tuesdays: 2pm-6.45pm; Wednesdays: 9am-12pm and 2pm-6.45pm; Thursdays: 2pm-6pm; Fridays: 2pm-5pm. | Tram line 1; stop: Landreau |
| 60 | Maison de quartier de l’Île | 2 rue Conan-Mériadec | Tel.: 02 40 48 61 01 | Open Mondays and Tuesdays: 2pm-6pm; Wednesdays: 9am-12pm and 2pm-6pm; Fridays: 9am-12.30pm | Tram lines 2 and 3; stop: Vincent-Gâche |</p>
<table>
<thead>
<tr>
<th>No.</th>
<th>Maison de quartier</th>
<th>Address</th>
<th>Contact Information</th>
<th>Opening Hours</th>
<th>Access Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>61</td>
<td>des Dervallières</td>
<td>5 rue Auguste-Renoir</td>
<td>Tel.: 02 40 46 02 17</td>
<td>Open Mondays: 9.30am-12pm and 2pm-6.45pm; Tuesdays: 2pm-5.30pm; Wednesdays: 8.15am-12pm and 2pm-5.30pm; Thursdays: 2pm-6.45pm; Fridays: 9am-12pm and 2pm-5pm.</td>
<td>Tram line 2 or Chronobus routes C1, C2 and C6; stop: Place du Cirque</td>
</tr>
<tr>
<td>62</td>
<td>du Breil-Malville</td>
<td>52 rue du Breil</td>
<td>Tel.: 02 40 76 08 54</td>
<td>Open Mondays: 2pm-5pm by appointment only; Tuesdays and Fridays: 2pm-5pm; Wednesdays: 9am-12pm and 1.30pm-5pm; Thursdays: 2pm-6pm.</td>
<td>Bus route 54; stop: Avenue Blanche</td>
</tr>
<tr>
<td>63</td>
<td>Halvève Beaujoire</td>
<td>22 rue Léon-Serpollet</td>
<td>Tel.: 02 40 49 94 10</td>
<td>Open Mondays and Tuesdays: 2pm-7pm; Wednesdays and Thursdays: 9.30am-12pm and 2pm-7pm; Fridays: 9.30am-12pm.</td>
<td>Tram line 1; stop: Halvève</td>
</tr>
<tr>
<td>64</td>
<td>Saint-Joseph</td>
<td>478 route de Saint-Joseph-de-Porterie</td>
<td>Tel.: 02 40 30 19 39</td>
<td>Open Mondays and Thursdays: 9am-12pm and 4pm-7pm; Tuesdays, Wednesdays and Fridays: 9am-12pm</td>
<td>Chronobus route C6; stop: Portricq</td>
</tr>
</tbody>
</table>

→ OMS – OFFICE MUNICIPAL DU SPORT DE NANTES

17 bis rue du Moulin – 44000 Nantes | Open Monday-Thursday: 2pm-6pm; Fridays: 2pm-5pm | Tram line 2 or Chronobus routes C1, C2 and C6; stop: Place du Cirque |
### ACCORD SOCIAL AND CULTURAL CENTRES AND LEISURE ACTIVITIES

<table>
<thead>
<tr>
<th>Nantes Centre-South</th>
<th>Centre Ville</th>
<th>Tram line 3; stop: Jean-Jaurès</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>9-11 rue du Trépied</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 35 21 21</td>
<td></td>
</tr>
<tr>
<td>Manu 4</td>
<td>1 place de la Manu</td>
<td>Bus route 12</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 37 07 87</td>
<td>Tram line 1; stop: Manufacture ou Moutonnerie</td>
</tr>
<tr>
<td>53 Clos-Toreau</td>
<td>Maison des Confluences</td>
<td>Busway route 4; stop: Clos-Toreau</td>
</tr>
<tr>
<td></td>
<td>4 place du Muguet nantais</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 34 19 27</td>
<td></td>
</tr>
<tr>
<td>56 Malakoff – Maison des Haubans</td>
<td>Bus route 24</td>
<td>Chronobus route C3; stop: Haubans</td>
</tr>
<tr>
<td></td>
<td>1 bis boulevard de Berlin</td>
<td>Bus route 58; stop: Madrid</td>
</tr>
<tr>
<td>60 Ile de Nantes</td>
<td>Maison de quartier de l’Ile</td>
<td>Tram lines 2 et 3; stop: Vincent Gâche</td>
</tr>
<tr>
<td></td>
<td>2 rue Conan Mériadec</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 48 61 01</td>
<td></td>
</tr>
<tr>
<td>Nantes East-Erdre</td>
<td>Bottière – Maison de quartier</td>
<td>Bus route 11; stop: Bois Robillard</td>
</tr>
<tr>
<td></td>
<td>1 rue Germaine Tillion</td>
<td>Tram line 1; stop: Souillarderie</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 49 62 20</td>
<td></td>
</tr>
<tr>
<td>59 Doulon – Maison de quartier</td>
<td>Bus route 12-48-75-92</td>
<td>Tram line 1; stop: Landreau</td>
</tr>
<tr>
<td></td>
<td>1 rue de la Basse-Chénaie</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 50 60 40</td>
<td></td>
</tr>
<tr>
<td>Perray-Haluchère</td>
<td>1 rue Jules Grandjouan</td>
<td>Bus route 11; stop: Perray</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 49 74 69</td>
<td></td>
</tr>
<tr>
<td>Halvêque-Beaujoire</td>
<td>22 rue Léon Serpollet</td>
<td>Bus route 95; stop: Malraux</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 49 94 10</td>
<td>Tram line 1; stop: Halvêque</td>
</tr>
<tr>
<td>Pilotière</td>
<td>31 rue des Platanes</td>
<td>Chronobus route C1; stop: Platanes</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 50 32 44</td>
<td>Tram line 1; stop: Haluchère</td>
</tr>
<tr>
<td>Port-Boyer</td>
<td>7 rue de Pornichet</td>
<td>Bus route 52; stop: Pouliguen</td>
</tr>
<tr>
<td></td>
<td>Tel.: 02 40 49 21 81</td>
<td></td>
</tr>
<tr>
<td>Nantes North</td>
<td>Boissière</td>
<td>9 bis rue Jean de la Bruyère</td>
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<tr>
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<td>----------------------------</td>
</tr>
<tr>
<td>Bout des Landes</td>
<td>12 rue de Concarneau</td>
<td>Tél.: 02 40 76 15 52</td>
</tr>
<tr>
<td><strong>55</strong> Bout des pavés-Chêne des anglais</td>
<td>Maison de quartier La Mano</td>
<td>3 rue Eugène Thomas</td>
</tr>
<tr>
<td>Petite-Sensitive</td>
<td>48 rue Lieutenant de Sesmaisons</td>
<td>Tel.: 02 40 40 69 63</td>
</tr>
<tr>
<td>Port-Barbe</td>
<td>Espace de Plein air - La Haute-Gournière</td>
<td>44240 La Chapelle sur Erdre</td>
</tr>
<tr>
<td>Nantes West</td>
<td>Bellevue</td>
<td>25 rue du Jamet</td>
</tr>
<tr>
<td></td>
<td>Bourderies</td>
<td>2 A rue de Saint Brévin</td>
</tr>
<tr>
<td>Breil</td>
<td>52 rue du Breil</td>
<td>Tel.: 02 40 76 08 54</td>
</tr>
<tr>
<td>Dervallières</td>
<td>5 rue Auguste Renoir</td>
<td>Tel.: 02 40 46 02 17</td>
</tr>
</tbody>
</table>

**Siège de l’Accoord**
For detailed information about the range of social and cultural centres and leisure activities on offer
10 rue d’Erlon – BP 22329 - 44023 Nantes Cedex 1
Tel.: 02 40 74 02 52
*Open Monday-Thursday: 9am-12pm and 1.30pm-5.30pm; Fridays: 9am-12pm and 1.30pm-5pm.*
Tram line 3; stop: Jean-Jaurès
Being a citizen

There are different ways for citizens to get involved in their local community

**TAKING PART IN THE NANTES COMMITTEE FOR THE CITIZENSHIP OF FOREIGN NATIONALS (CNCE)**

Set up in 2003, the Nantes Committee for the Citizenship of Foreign Nationals provides a platform for discussion between the City and foreign nationals living in Nantes. It enables non-EU foreign-national citizens to take part in drawing up the policy for the equality, reception and integration of immigrant populations led by the City of Nantes. For more information, please contact the Mission Égalité, Intégration et Citoyenneté by dialling 02 40 41 65 14 or by emailing cnce@mairie-nantes.fr.
OTHER TYPES OF CITIZEN CONTRIBUTIONS

Foreign nationals are encouraged to take part in the life of their neighbourhood, in schools and crèches and in collective venues for discussions and debates.

Citizen dialogue aims to bring together Nantes residents to improve services and projects led by the City by harnessing the experience of Nantes residents. The expertise of citizens is crucial if the City and the elected representatives are to decide what should be done, for whom and how.

Everyone can add to the debate and make their contribution.

Nantes Committee for Disabled People (CNPH)
The CNPH provides a platform for discussion between the City and people affected by disabilities. With their recommendations on projects submitted to them, they change the city and make it more accessible to everyone.

Contact: Mission Handicap: 02 40 99 62 97

Nantes Committee for Young People (CNJ)
The CNJ is a network that fosters the involvement, expression and commitment of young people from Nantes in the life of the city. Proposals, meetings and more enable you to make a commitment without any obligation: tours, workshops, debates, training sessions, projects, etc.

Contact: Direction enfance jeunesse: 02 40 41 31 44 / cnj@mairie-nantes.fr and www.facebook.com/AtoutsJeunesNantes

Neighbourhood committees
Neighbourhood committees provide a means of keeping informed about goings on and major projects in your district and taking part in citizen debates and workshops organised by the City.

Contact: Mission Cité. Tel.: 02 40 41 99 27
In addition to the neighbourhood committees, citizen workshops are organised on various subjects and open to all inhabitants.

It is also possible to get involved in:

**School committees**
School committees deliberate on extracurricular activities, school meals, health and safety and any other questions regarding life at school. Parents have the opportunity to sit on the school committee. For more information, please contact the head of the school or the City education department. See p. 51

**Facility committees for Accoord social and cultural centres and leisure activities**
Facility committees bring together users as well as social and cultural associations to map out and monitor the annual programme of activities. See p. 58

If you require any information or have any questions about Nantes:
www.nantes.fr  ALLÔNANTES 02 40 41 9000  contact@mairie-nantes.fr
GETTING INVOLVED IN VOLUNTARY ASSOCIATIONS AND CREATING YOUR OWN ASSOCIATION

You are part of an association or you have an idea for a new association. For any information related to association operations:

> CADRAN Ville de Nantes
23 rue de Strasbourg
44000 Nantes
Tel.: 02 40 41 50 47

Open Monday-Friday: 9am-12.30pm and 2pm-5.30pm (with or without appointment)
Tram line 2; stop: Cinquante-Otages

VOTING RIGHTS FOR EUROPEAN UNION CITIZENS RESIDING IN FRANCE

European Union citizens residing in France can take part in municipal elections and European elections. For more information, please contact your town hall. See p. 5.
### Espace Cosmopolis

*Bringing together world cultures*

18 rue Scribe – passage Graslin – 44000 Nantes

Tel.: 02 51 84 36 70

cosmopolis-nantes@nantesmetropole.fr

www.nantes.fr

**Open (admission free)**

*Monday-Friday: 1.30pm-6pm; Saturdays and Sundays: 2pm-6pm*

*Chronobus route C1 and C3; stop: Copernic*

### > MCM – Maison des citoyens du Monde

8 rue Lekain – 44000 Nantes

Tel.: 02 40 69 40 17

mcminfos@mcm44.org

www.mcm44.org

**Open Monday-Friday: 2pm-6pm**

*Tram line 1; stop: Médiathèque*

*Chronobus routes C1 and C3; stop: Copernic*

### > Maison de l’Europe à Nantes

Europe Direct information centre,

33 rue de Strasbourg (2e étage)

44000 Nantes

Tel.: 02 40 48 65 49

contact@maisoneurope-nantes.eu

www.maisoneurope-nantes.eu

**Open Mondays and Tuesdays: 2pm-6pm; Wednesdays and Thursdays: 12pm-6pm**

*Tram line 2 or Chronobus route C2; stop: Cinquanté-Otages*

→ YOU CAN ALSO CONTACT THE CONSULATES, CULTURAL CENTRES AND ASSOCIATIONS FOR FOREIGN NATIONALS IN NANTES.
• European emergency number ........................................ 112
• Mobile emergency medical service – SAMU .......................... 15
• Fire-fighters ........................................................................ 18